Cause	Trigger	Consequence	Assigned To	Uncntrl'd Rating	Current Rating	Control Measures	Assigned To	Residual Rating
Risk Ref: COM0001 There are a number of external funding streams which are used to fund a number of delivery elements. This includes both current and potential future funding streams. Next Review: 10/05/2011 (Reviewed every 4 months) Risk Status: Treat	Unable to secure anticipated future funding or current funding withdrawn	Mainstream services Funding issue Recruitment and retention issues Funding paid back Decision needs to be made Possible overspend due to mainstreaming Possible cessation of delivering service Dissatisfaction / complaints	Homer, Madeline	6 P(3) I(2)	6 P(3) I(2)	Existing Strategy for SSCF to be agreed by SSCF Board Implemented Target Date: Next Review: (Reviewed every 0 months) Restructure staff within Community Services as part of the 2010/11 budget build Implemented Target Date: Next Review: 10/05/2011 (Reviewed every 4 months)	Wenham-Jon es, Carla Homer, Madeline	3 P(3) I(1)
Risk Ref: COM0002 TDC do not respond to a Child Protection issue. Next Review: 05/07/2011 (Reviewed every 6 months) Risk Status: Treat	Staff are not adequately trained to recognise a potential safeguarding issue. TDC do not comply with the KSCB Annual Review and Section 11 Audit.	The child's welfare is at risk. TDC are non-compliant with The Childrens' Act 1989 and 2004.	Phippin, Sarah	9 P(3) I(3)	3 P(1) I(3)	KSCB Annual Review and Section 11 Audit Completed Proposed (0% complete) Target Date: 29/04/2011 Next Review: 07/01/2012 (Reviewed every 12 months) All staff trained to recognise a child at risk and the LA procedure In Progress (75% complete) Target Date: 05/07/2011 Next Review: 07/07/2011 (Reviewed every 6 months)	Phippin, Sarah Phippin, Sarah	3 P(1) I(3)
Risk Ref: ENV0001 Health and safety risk assessments not having been completed recently. Next Review: 09/09/2011 (Reviewed every 4 months) Risk Status: Treat	Member of staff injured undertaking Council duties	Possible corporate manslaughter Failure of statutory requirements Insurance claim against the Council Loss of reputation Adverse media	Seed, Mark	9 P(3) I(3)	9 P(3) I(3)	Liaise with EKHRP to review H&S risk assessment process In Progress (75% complete) Target Date: 31/08/2011 Next Review: 27/08/2011 (Reviewed every 4 months) Liaise with EKHRP to implement recommendations from 2009 internal audit In Progress (75% complete) Target Date: 31/08/2011 Next Review: 13/07/2011 (Reviewed every 4 months)	Chadwick, Sophie Chadwick, Sophie	3 P(1) I(3)

08 June 2011

Cause	Trigger	Consequence	Assigned To	Uncntrl'd Rating	Current Rating	Control Measures	Assigned To	Residual Rating
Risk Ref: FCS0001 The Medium Term Financial Strategy contains a number of plans and assumptions around income and expenditure however there are a number of issues which if they occurred could impact on the plan. This could include issues	Assumptions made differ from actual or something unexpected significantly impacts on the plan	Impact on reserves Requirement for remedial action Supplementary precept Need to prioritise / rationalise some areas Stop doing certain things	Martin, Sarah	12 P(4) I(3)	12 P(4) I(3)	Regularly monitor outstanding debt position In Progress (0% complete) Target Date: Next Review: 18/07/2011 (Reviewed every 2 months)	Martin, Sarah	4 P(2) I(2)
around the capital programme, pay settlement, pension fund or government legislation changes. This may also include the possibility of one of the council's major customers going out of business. This is further impacted by the current economic volatility. 'credit crupp'		Impact on service delivery Complaints Adverse media				Regular liaison with budget Managers and Directors Implemented Target Date: Next Review: 18/07/2011 (Reviewed every 2 months)	Martin, Sarah	
volatility - 'credit crunch'. Next Review: 18/07/2011 (Reviewed every 2 months) Risk Status: Treat						Clear communication of financial position Implemented Target Date: Next Review: 18/07/2011 (Reviewed every 2 months)	Martin, Sarah	
						Set up process to deliver savings Implemented Target Date: Next Review: 18/07/2011 (Reviewed every 2 months)	Martin, Sarah	

Cause	Trigger	Consequence	Assigned To	Uncntrl'd Rating	Current Rating	Control Measures	Assigned To	Residual Rating
Risk Ref: FCS0002 Procurement and contract management / monitoring are increasingly important and there is a need to measure and monitor effectiveness and value for money (VFM) on key contracts Next Review: 13/09/2011 (Reviewed every 4 months) Risk Status: Treat	Fail to adequately manage / monitor key contracts	Impact on VFM Tenant satisfaction falls Impact on reputation from tenants and marketplace Key contract fails Significant amount of time required to manage situation	Paton, Karen	9 P(3) I(3)	3 P(1) I(3)	Strengthen process for capturing contract details aligned with budget information In Progress (50% complete) Target Date: Next Review: 13/07/2011 (Reviewed every 4 months)	Paton, Karen	2 P(1) I(2)
						Increase the resource for monitoring compliance with CSOs Implemented (80% complete) Target Date: Next Review: 13/09/2011 (Reviewed every 4 months)	McGonigal, Sue	
						Contract Management Training Proposed (25% complete) Target Date: Next Review: 04/09/2011 (Reviewed every 6 months)	Paton, Karen	
						Periodic refresh of the Contract Register Implemented (0% complete) Target Date: Next Review: 04/07/2011 (Reviewed every 8 months)	Paton, Karen	
Risk Ref: FCS0003 Targets for efficiency savings over 3 years are part of the financial plan however there are costs that are currently funded externally as well as a high level of 'charged for' / demand led services where the removal of grant or reduction in	Fail to deliver balanced budget or contain within available funding streams	Draw on reserves Difficult to balance budget Funds need to be secured from other areas Possible reduction in service areas Staffing implications	Martin, Sarah	8 P(4) I(2)	8 P(4) I(2)	Set out exit strategy for grant funded costs at the point of inception In Progress (75% complete) Target Date: Next Review: 11/07/2011 (Reviewed every 5 months)	Martin, Sarah	2 P(1) I(2)
demand could result in significant budget pressures. Next Review: 11/07/2011 (Reviewed every 5 months) Risk Status: Treat		Impact on morale / culture Service delivery affected				By adopting a flexible approach to staffing in services where demand is volatile Implemented Target Date: 31/05/2011 Next Review: 30/09/2011 (Reviewed every 4 months)	Carroll, Sarah	

08 June 2011

Cause	Trigger	Consequence	Assigned To	Uncntrl'd Rating	Current Rating	Control Measures	Assigned To	Residual Rating
Risk Ref: FCS0004 The organisation has made significant improvement in performance management, with a clearly defined 'golden thread' through service planning and performance. There is still some concern that the performance information isn't being used	Council doesn't have or make best use of performance information for service outcomes	Resources used for wrong priorities Missed opportunities (to save and improve) Unable to achieve key targets Don't manage performance effectively	Carroll, Sarah	6 P(3) I(2)	6 P(3) I(2)	Training of managers on the benefits of performance management Proposed (0% complete) Target Date: 01/04/2012 Next Review: 30/06/2011 (Reviewed every 4 months)	Tebbett, Stephen	4 P(2) I(2)
managers, as a tool to manage. kt Review: 30/03/2012 (Reviewed every 4 nths) k Status: Treat					Work to change the culture of management around performance management In Progress (30% complete) Target Date: 30/03/2012 Next Review: 11/07/2011 (Reviewed every 5 months)	McGonigal, Sue		
Risk Ref: FCS0005 The Council's financial position is severely compromised as a result of its pension liabilities. Next Review: 13/09/2011 (Reviewed every 4 months) Risk Status: Treat	The Council is unable to contain its costs within its funding level.	An unbalanced budget, or cuts in key services needed to balance the budget	Martin, Sarah	9 P(3) I(3)	12 P(3) I(4)	Allow sufficient growth in the Medium Term Financial Plan In Progress (50% complete) Target Date: Next Review: 18/07/2011 (Reviewed every 4 months)	Martin, Sarah	4 P(2) I(2)
Risk Ref: FCS0010 Business Continuity Plans are not sufficiently drafted or robustly tested; or are not sufficiently understood across the organisation. Next Review: 16/07/2011 (Reviewed every 2 months) Risk Status: Treat	A business continuity incident occurs and the organisation fails to respond effectively	Confusion Mixed messages internally and externally Impact on key services Service failure Impact on vulnerable people Potential health and safety issues Possible corporate manslaughter Drop in standards Possible breach of contract	Humber, Mike	16 P(4) I(4)	6 P(2) I(3)	Review and revise the council's BCP In Progress (80% complete) Target Date: Next Review: 16/07/2011 (Reviewed every 2 months) Test the effectiveness of the BCP In Progress (60% complete) Target Date: Next Review: 16/07/2011 (Reviewed every 2 months)	Morgan, Paul	3 P(1) I(3)

Cause	Trigger	Consequence	Assigned To	Uncntrl'd Rating	Current Rating	Control Measures	Assigned To	Residual Rating
Risk Ref: FCS0011 Climate change is increasingly on the agenda and there is a balance between a willingness to address this against the resource requirements. The Council is signed up on a number of targets in the	Fail to deliver leadership and corporate commitment on climate change	Unable to change behaviours internally and locally Not seen as a community leader on this issue	McGonigal, Sue	8 P(4) I(2)	4 P(4) I(1)	Assess what climate change measures are needed in light of restructure In Progress (0% complete) Target Date: Next Review: 13/09/2011 (Reviewed every 4 months)	McGonigal, Sue	2 P(2) I(1)
Kent Agreement Next Review: 13/09/2011 (Reviewed every 4 months) Risk Status: Treat						Draft an action plan to deal with outstanding climate change related projects In Progress (70% complete) Target Date: Next Review: 13/07/2011 (Reviewed every 4 months)	Wingate, Justine	
						Attempt to change the culture of the counci's staff in relation to climate change In Progress (80% complete) Target Date: Next Review: 13/07/2011 (Reviewed every 4 months)	Wingate, Justine	
Risk Ref: FCS0012 The Council and other public sector bodies are all striving to deliver against key priorities and targets on both a local level, through the Corporate Plan, and at a county-wide level through the Community Strategy, Local Area Agreement (LAA).	Thanet Corporate plan / BVPI's don't align with Community Strategy / LAA, resulting in too many (possibly conflicting) pieces of work being attempted.	Conflicting priorities Try to do too much Fail to achieve priorities Impact on election Adverse publicity Reputation damaged	Carroll, Sarah	3 P(3) I(1)	2 P(2) I(1)	Input into the development of the Community Strategy that have an impact on Thanet council and the area Implemented Target Date: Next Review: 27/10/2011 (Reviewed every 6 months)	Halse, Adrian	1 P(1) I(1)
The restricted financial position could limit the resources available to do this, which in turn could have an impact on ability to meet the wide range of targets. Next Review: 30/03/2012 (Reviewed every 6 months) Risk Status: Tolerate						Exercise to align new Corporate Plan with Vision and other key documents In Progress (55% complete) Target Date: 31/08/2011 Next Review: 11/08/2011 (Reviewed every 3 months)	Halse, Adrian	

08 June 2011

Cause	Trigger	Consequence	Assigned To	Uncntrl'd Rating	Current Rating	Control Measures	Assigned To	Residual Rating
Risk Ref: FCS0013 The Council relies on staff consistently working for longer than their contracted hours Next Review: 30/03/2012 (Reviewed every 4 months) Risk Status: Treat	Increasingly due to staff numbers having reduced to make budget savings	Increased sickness absence Increased levels of overtime requests Potential health and safety issues Breach of contract Impact on service delivery Staff dissatisfaction Recruitment and retention issues Impact on VfM	Carroll, Sarah	9 P(3) I(3)	12 P(4) I(3)	Approve and implement flexible working arrangements Implemented Target Date: 30/04/2011 Next Review: 13/07/2011 (Reviewed every 4 months) Deliver training In Progress (50% complete) Target Date: 30/03/2012 Next Review: 31/08/2011 (Reviewed every 4 months)	Carroll, Sarah Carroll, Sarah	4 P(2) I(2)
Risk Ref: FCS0015 The current economic climate may result in individuals and/or criminal fraternities taking greater risks and/or using more innovative technologies in order to obtain monies by illegal means. Next Review: 05/07/2011 (Reviewed every 6 months) Risk Status: Treat	The Council may not have sufficient resource dedicated to anti-fraud measures to deal with any increase in fraudulent activity; or may not have the capacity to keep up to date with new fraudulent methods.	Increase in incidence of successful frauds against the Council	Martin, Sarah	12 P(4) I(3)	6 P(3) I(2)	Raise staff awareness In Progress (0% complete) Target Date: Next Review: 05/09/2011 (Reviewed every 6 months)	Martin, Sarah	3 P(3) I(1)
Risk Ref: FCS0016 Non compliance with local CSO's and public sector contract regulations (as written into UK Law) as and where applicable Next Review: 09/09/2011 (Reviewed every 4 months) Risk Status: Treat	Challenge around probity and transparency by stakeholders	Loss of reputation Financial penalty Cessation of contract (contract deemed ineffective) Additional resource and cost to correct Cost of defending challenge	Paton, Karen	9 P(3) I(3)	3 P(1) I(3)	Monitor the contract process Implemented (0% complete) Target Date: Next Review: 09/10/2011 (Reviewed every 4 months) Implement Audit recommendations Implemented (0% complete) Target Date: Next Review: 04/09/2011 (Reviewed every 3 months)	Paton, Karen Paton, Karen	3 P(1) I(3)

Cause	Trigger	Consequence	Assigned To	Uncntrl'd Rating	Current Rating	Control Measures	Assigned To	Residual Rating
Risk Ref: FCS0017 The Council is engaging in a shared services programme through a number of projects, with a number of other authorities, particularly at this point around Waste, Housing and HR and Payroll Services. This will have an impact on the viability of the remaining organisation, particularly around corporate support. The Council needs to corporately understand and agree the future shape of the organisation. Next Review: 27/07/2011 (Reviewed every 3 months) Risk Status: Treat	Unable to corporately understand/agree the impact of this programme on the residual organisation	Lack of clarity Differing views Political impact Sub-optimal model Missed opportunities Financial impact Failure to make tough decisions Piecemeal solution Cannot support core function Impact on delivery	McGonigal, Sue	6 P(3) I(2)	6 P(3) I(2)	Project teams identified for Tranche 1 Implemented Target Date: 30/04/2011 Next Review: 27/07/2011 (Reviewed every 3 months)	McGonigal, Sue	3 P(1) I(3)
Risk Ref: FCS0018 The Council is engaged in a shared services programme with two other authorities. Next Review: 15/07/2011 (Reviewed every 3 months) Risk Status: Treat	Shared service programme fails to deliver effectively to improve services and save money in shared areas	Financial loss Wasted resources Dissatisfaction Need to unwind and go back Failure of statutory responsibilities Unitary model imposed Political unrest	McGonigal, Sue	9 P(3) I(3)	9 P(3) I(3)	Strategic Business Case In Progress (80% complete) Target Date: Next Review: 18/08/2011 (Reviewed every 3 months)	McGonigal, Sue	3 P(1) I(3)
Risk Ref: FCS0019 Limited internal specialist support available (such as engineers, property, legal) at peak times. Next Review: 30/03/2012 (Reviewed every 6 months) Risk Status: Treat	Possible claim against the Council under professional / officials indemnity	Delays in service delivery Unable to meet targets Non completion of corporate plan objectives Wasted resources Stop doing certain things Dissatisfaction / complaints Drop in standards	Carroll, Sarah	4 P(2) I(2)	4 P(2) I(2)	Shared Services Withdrawn Target Date: Next Review: (Reviewed every 6 months) Recruitment /appointment process Withdrawn Target Date: Next Review: (Reviewed every 6 months) Take into account when drafting budget savings proposals Implemented Target Date: Next Review: 30/11/2011 (Reviewed every 6 months)	Reed, Donna Carroll, Sarah Martin, Sarah	2 P(1) I(2)

Cause	Trigger	Consequence	Assigned To	Uncntrl'd Rating	Current Rating	Control Measures	Assigned To	Residual Rating
Risk Ref: FCS0020 The Council is involved in a number of partnerships and there is a reliance on these to deliver in a number of areas. There are concerns however around the level of resourcing required, the robustness of the management and governance around these and the ability / willingness of	Council invests more time and resource into partnerships than the benefit received	Wasted resources Differing priorities Effort expended on other / lower priorities Direction of partnership changes Expend extra effort to manage partnership arrangements	Carroll, Sarah	6 P(3) I(2)	6 P(3) I(2)	Use the performance management process to monitor the achievements of partnerships Proposed (0% complete) Target Date: Next Review: 11/07/2011 (Reviewed every 4 months)	Chadwick, Sophie	2 P(1) I(2)
around these and the ability / willingness of partners to participate fully Next Review: 11/07/2011 (Reviewed every 4 months) Risk Status: Treat		Frustration Unable to meet targets Loss of funding Loss of confidence				Record the governance arrangements and agreed benefits / purpose of partnerships In Progress (10% complete) Target Date: Next Review: 11/07/2011 (Reviewed every 4 months)	Chadwick, Sophie	
						Request outline business case to be produced to highlight resource requirements up front Implemented Target Date: Next Review: 11/11/2011 (Reviewed every 6 months)	Carroll, Sarah	
Risk Ref: LDS0001 There are corporate standards, policies and procedures which need to be understood and applied consistently throughout the Council. The organisation has a history of focusing on delivery, not corporateness and there could be tensions.	Inconsistent application of corporate standards, policies and procedures	Some areas more robust than others Poorly tracked decisions Possible litigation Financial loss Qualified accounts Impact on Use of Resources	Patterson, Harvey	8 P(4) I(2)	8 P(4) I(2)	Reinforce the need to follow corporate policy & processes In Progress (50% complete) Target Date: Next Review: 13/07/2011 (Reviewed every 4 months)	Patterson, Harvey	2 P(1) I(2)
particularly with capacity constraints around key areas of focus. Next Review: 13/07/2011 (Reviewed every 4 months) Risk Status: Treat		Impact on management				Implement QA and compliance testing programmes Proposed (0% complete) Target Date: Next Review: 13/07/2011 (Reviewed every 4 months)	Patterson, Harvey	
						Manager / Officer Handbook In Progress (20% complete) Target Date: Next Review: 16/09/2011 (Reviewed every 4 months)	Morris, Nikki	

08 June 2011

Cause	Trigger	Consequence	Assigned To	Uncntrl'd Rating	Current Rating	Control Measures	Assigned To	Residual Rating
Risk Ref: LDS0002 Loss of unencrypted memory stick, loss of laptop computer, loss of paper file, improper use of e-mail system , breach of data protection protocols	Personal data disclosed in response to FOIA Request in breach of the Data Protection Act, Using personal information for a more than one purpose without notifying	Reputational Damage, ICO Investigation and potential fines, Increased risk of compensation claims for breach of privacy	Patterson, Harvey	12 P(4) I(3)	12 P(4) I(3)	Up to date Data Protection Policy Implemented (0% complete) Target Date: 20/06/2011 Next Review: 13/07/2011 (Reviewed every 1 months)	Patterson, Harvey	6 P(3) I(2)
months) Risk Status: Treat	the data subject of that intention, personal information not kept up to date, personal information held longer than necessary,					Advanced Training Proposed (0% complete) Target Date: 31/07/2011 Next Review: 13/07/2011 (Reviewed every 1 months)	Patterson, Harvey	
	failing to comply with a subject access request witihin the prescribed period					Acquire Data Protection Manual Proposed (0% complete) Target Date: Next Review: 13/07/2011 (Reviewed every 1 months)	Patterson, Harvey	
						Review Use of Privacy (formerly Fair Processing) Notices In Progress (90% complete) Target Date: 31/08/2011 Next Review: 05/07/2011 (Reviewed every 1 months)	Cordes, Gary	
						Review Data Sharing Agreements with External Agencies In Progress (90% complete) Target Date: 30/09/2011 Next Review: 05/07/2011 (Reviewed every 1 months)	Cordes, Gary	
						All Staff Training on Data Protection Proposed (0% complete) Target Date: 31/07/2011 Next Review: 05/07/2011 (Reviewed every 1 months)	Cordes, Gary	

08 June 2011

Cause	Trigger	Consequence	Assigned To	Uncntrl'd Rating	Current Rating	Control Measures	Assigned To	Residual Rating
Risk Ref: REG0001 Concerns that the Council is not investing sufficiently in the upkeep of its physical assets due to lack of financial resources. Next Review: 27/07/2011 (Reviewed every 2 months) Risk Status: Treat	Council has more property than it can afford. This is due to the repairs deficit, of over 4 million pounds. And community/ political tension over many potential asset dispoasls. Further during recession, our tenats in community buildings are requesting reduced rents, creating more budget pressures.	Gradual deterioration in quality and utility Decrease in value of property Loss of income Potential health and safety issues Political impact Loss of reputation Adverse publicity Impact on VfM Complaints	Seed, Mark	12 P(3) I(4)	12 P(3) I(4)	Asset Management Strategy In Progress (70% complete) Target Date: Next Review: 27/07/2011 (Reviewed every 2 months)	Seed, Mark	4 P(2) I(2)
Risk Ref: REG0002 The Council has a role to play within Emergency Planning, but there is a lack of clarity on this currently. Next Review: 27/07/2011 (Reviewed every 2 months) Risk Status: Treat	Council fails to fulfil it's emergency planning role	Council doesn't contribute as required Lack of understanding on requirements and arrangements Confusion on role in an incident Mixed messages internally and externally Impact on vulnerable people Potential health and safety issues Possible corporate manslaughter Drop in standards Possible breach of contract	Seed, Mark	12 P(3) I(4)	4 P(1) I(4)	Emergency Plan and processes updated and disseminated to staff. In Progress (90% complete) Target Date: Next Review: 04/10/2011 (Reviewed every 4 months)	Morgan, Paul	4 P(1) I(4)